GapCross Release Notes

Release 4.1.6 June 20, 2025

- Includes intermediate releases 4.0.68, 4.0.69, 4.0.72, 4.1.1, then 4.1.6
- Redesigned assessment screen for a streamlined efficient interface and auditor experience. "Express Assessment"
- Add ability to selectively activate Express Assessment version and participant features for users to provide orchestrated transition.
  - **Note:** As of June 20, 2025, only one user is using the Express version to provide real-world end user testing.
- **The Express Assessment enhancements include the following**:
- Reduced refresh events and flashiness of the display.
  - Note, the navigation panel does not auto-scroll.
- Reduced the number of clicks and scrolling required to perform an assessment.
- Added button close/open navigation panel. Useful for small screens.
- Added direct one-click access for question filters to display:
  - **All** questions
  - **Unanswered** questions
  - **Flagged** questions
  - Question "**With gaps**" (i.e. non-conforming or incorrect)
- Replaced the **Add Observation** button and the dialog panel with a direct text input box.
- Placed the "Add reply" button on the main screen to reduce clicks.
- Place Flags selector on the main screen to reduce clicks.
- Transitioned to have **one observation** and allow **multiple flags** and **multiple replies**.
- Change the **Hide** observation option to an **Auditor Notes** text box at the bottom of the main screen.
- Reworked Attachments for attaching (i.e. uploading) documents, and linking to documents that are already uploaded.
- Redesign how **photos**, taken with mobile devices, are handled to allow taking repetitive photos.
  - Note: Clicking **Attach** on a mobile device, activates the device's native camera features that are out of the control of GapCross.
- For assessment applications with **default answers** set such as "Yes" or "Acceptable" a Use default button is added that saves the default answer and jumps to the next question.
- Rearranged elements of the assessment screen:

- - All elements are stacked in a single column rather than two columns that become one column when the screen size is reduced or a mobile device is rotated.
    - Move elements that are used the most towards the top to reduce scrolling.
  - The Task information is shown in a row/column format on the main screen to reduce clicks.

Release 4.0.65 April 20, 2025

- Added an audit scheduling and multi-user notification system to support audit, assessment, and procedure apps that involve sequential activities by multiple users.
- Fixed an issue where adding an observation or attachment could cause the answer for the question to reset to the default answer.
- Corrected an intermittent sign-in issue when GapCross checked if the system was locked down in maintenance mode.
- Improved the Sign-up button by making it evident that it was clicked and not allowing a second click.

Release 4.0.60 March 13, 2025

- Fixed an authoring data loss issue when switching between working in the draft editing screen and viewing the published-version screen.

Release 4.0.56 March 1, 2025

- Fixed reference book editing for independent scrolling of the navigation sidebar.
- Applied maintenance messages and mode to all screens.
- Sections with no visible/applicable questions were removed from the report's risk summary.
- The existing name is provided for editing when renaming an item in folders.
- Space can now be entered directly in answer options.
- Corrected overflow of large logo images on landscape report PDFs.
- Corrected a report template editing bug, introduced by the report logos feature.
- Increased the display of the Reference Book description field.
- Added enforcement of license counts.
- In authoring, when changing the answer options, the default, correct, and exclude from scoring options are cleared when applicable.

Release 4.0.53 January 17, 2025

- Improve authoring data structure and simplify the authoring user interface
- Add a feature to display a system message to users, such as schedule maintenance
- Add a maintenance mode to prevent user access during major system updates
- Correct an error in question template ID values that create odd issues

- Improve the display of question reference information during authoring
- Allow the hide reference in report option to be toggled on and off during authoring
- When editing a visibility condition, fixed the buttons that were covering some of the options
- Improved the functionality of the condition editing interface
- Corrected a situation where the evaluation of a question's answer correctness was not correctly evaluated
- Restricted changing a reference when viewing the published version of an app
- While authoring, when selecting a reference, the references are now sorted alphabetically
- Corrected an issue when a reference to a PDF uses a named destination to jump to a specific bookmark or page number.
- Corrected an authoring auto-save issue where the cursor would jump to the end of the text while typing.

Release 4.0.42 October 24, 2024

- When changing the "kind" filter, reset the status filter
- In task reminders, display the assessment name the task is linked to
- Fixed the column alignment in the team members contact listing
- Added an indicator in the authoring navigation panel when a question is added or updated
- Added a revert question changes button (After changes are published, revert is not applicable)
- Do not allow the authoring sidebar tools to be modified when viewing the published version of an app.

Release 4.0.39 October 3, 2024

- Set the suggested report name to the assessment name and template name
- Add an online/offline indicator and offline warning message
- Disable attaching files or uploading documents when offline
- Add headers and indentation levels to the help file menu system
- When returning to folders from an assessment, return to the active folder location
- In folders, display the items modified date
- Make the description field optional when creating a task
- In the folder view, display the folder above other item types and sort by name
- In the search bar, display any select filters and add a clear filters button

Release 4.0.35 September 26, 2024

- When creating an assessment, make an assessment folder with the assessment in the folder.

- When attaching files and photos, store them in the assessment folder
- Ability to add a logo to the report cover page
- Increase the size of apps that are allowed to be created by users
- When selecting which app to use for creating an assessment, don't show apps that are in the trash
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Release 4.0.34 September 17, 2024

- Fix bug when renaming an assessment
- Improve the layout of the add visibility condition dialog panel
- Simplify adding attachments
- Add a camera button for mobile devices
- After attaching a photo or image file, display a thumbnail
- Add font colors to answered and incorrect questions
- Add font color to completed sections

Release 4.0.32 August 27, 2024

- Display the team name in the past-due task reminders
- Improve navigation panel formatting
- Enhance assessment search
- Change the root folder name from "My folders" to the name of the current team
- Set the folder to the root folder when switching teams
- For number type questions, allow the Unit of Measure UOM to be optional
- Allow select observations to be hidden on reports

Release 4.0.31 August 17, 2024

- Modify the report generation process to create the PDF in the team folder.
- Streamlined the report user interface to use report templates and added a <default> report template for all teams.
- Modify visibility conditions to handle unlimited levels of condition dependencies
- Added alphabetizing listing where variables or conditions are displayed
- Add variables and visibility values to the app authoring table view
- Improve wording of "Sign off note" with (optional)
- Corrected a bug in support user export/import

Release 4.0.30 June 30, 2024

- Added ability for the organization admin to access all team manager functionality
- Allowed team managers to rename or delete published apps
- Display the current section name above the question on the assessment screen

- Fixed an error with the All-That-Applies question type when no answer options are set.
- Implemented app and reference book export/import functions for support users
- Improved scroll position of the navigation bar when answering questions during an assessment

Release 4.0.26 May 17, 2024

- Add a section type of "title" that displays information on the title page of a report
- Report improvements
- Fixed bug when switching teams

Release 4.0.20 May 3, 2024

- Implemented Administrator dashboard
- Team manager dashboard
- Added Assessment, workflow, and admin tasks
- Moved flag setup from admin to authoring
- Fixed several small layout, and functionality items

Release 4.0.12 April 26, 2024

- First full V4 production release.

Release 3.09.0928 September 28, 2022

- Fixed issue with saving large program files when authoring.

Release 3.08.0823 August 23, 2022

- Small change to the description field of default programs included in new accounts.
- Enabled feature to allow authors to share their published programs with other users. This feature requires the sharing/collaboration capability.

Release 3.07.0430 April 30, 2022

- Added a single question mode. Single mode is the default, with a button to switch between the "single" and "all" display modes.
- Fixed client information display to not overrun the display area.
- The left section navigation panel to adjust with screen size.
- Added ability to collapse/hide the section navigation panel.
- Improved the assessment sharing process.
- Enhanced the new user getting started experience.

- The assessment "modify" menu action is now a button on the main display and is renamed to "Open".
- Changed the report so that informational questions that don't involve an answer do not display "no answer" in the narrow rightmost column of the report..
- When signing in, the email address entered is displayed on the resulting message so that the user can see if they entered their email correctly.
- Added feature for users to change their email address
- Renamed the "reset" all questions button to "clear all" and requires the user to enter "clear" to confirm. The individual question reset button is still called reset.
- Fixed minor bugs and typographical errors

Release 3.06.0310 March 10, 2022

- Change "add attachment" so that additional attachments can be selected while others are uploading.

Release 3.05.0928 September 28, 2022

- Eight small bug fixes.
- Added ability for authors to add labels to questions for future report functionality

Release 3.04.0724 July 24, 2022

- Changed version numbering format
- Added answered/total display during an assessment
- Add ability for an audited party to respond to observations and corrective actions
- Added ability to hide a reference on the reports
- Changed the report layout for the answers to long-memo and checklist question types
- Made program and assessment filters case-insensitive
- Several report layout improvements including summary and afterwords section options
- Improved the display of the incorrect issue bar chart
- Removed default collaboration access type to ensure a proper selection is made
- Made collaboration/sharing process simpler
- The assessment screen tutorial pointed to the wrong tutorial
- References without links no longer appear as if they are linked
- In authoring, the clear button will now ask for confirmation
- Newline in comments and answers are displayed properly
- Added "to do" item type to the observations and question filter
- Improved sort assessment list by date functionality

Release 3.0.003 June 20, 2021

- Fix laggy typing during authoring or questions and tips
- Added ability to share assessment programs with multiple authors for editing
- Removed score options of negative values, none, and zero
- Added email notification for collaboration
- Improved dashboard assessment list layout
- Corrected bug where attachments could not be added by a shared assessment user
- Added share and view functionality to the Records dashboard
- Added a share icon and sharing information to the list dashboards

Release 3.0.002 March 6, 2021

- Corrected issue when attaching files during an assessment
- Corrected issue with the Home dashboard statistic and calendar
- On reports reference links now open in a new browser tab

Release 3.0.001 March1, 2021

- Reworked PDF creation to handle large reports
- Added links to attachments in the report appendix

Release 3.0.000 February 27, 2021

New audit and assessment features

- Flag issues for corrective action
- Create and manage to-do tasks
- Reply to corrective actions, observations, and to do tasks
- View a history of response changes
- An improved report layout
- Interactively adjust the contents and layout of reports
- Ability to create draft reports at any time
- Improved assessment page display with the ability to scroll through and see the questions, answers, and completion status during the assessment.
- Improved auditor workflow
- Ability to reschedule an assessment
- A new permanent record dashboard
- Ability to perform a future assessment based on a previous permanent record with options to include previous answers, attachment, and/or observations and flags

Procedure application features

- In addition to applying the features listed above to procedural applications, version 3 provides:
- The ability to develop procedural checklists with embedded knowledge and training references.
- Collection of process data for record retention
- The ability to record process deviations
- As mentioned above, create and manage to-do tasks to ensure a process is fully and accurately completed.
- Reporting for management oversight of production process activities

Program Authoring

- Improved dashboard display
- Ability to instantly see how program changes look on an assessment and in a report.
- Ability to develop operating procedure applications by simultaneously using and revising the procedure until it is ready to become an approved configuration controlled SOP.

Release 2.1.002 November 4, 2020

- Added visibility rule templates
- Several small wording changes and functional adjustments to improve the user experience

Release 2.1.001 October 31, 2020

This version includes:
- Creation of reusable question templates
- Capability added for custom branding
- Improved level of user help files
- Added partial scoring for multiple-choice questions
- Added units of measure option to question type "number"
- Several small wording changes and functional adjustments to improve the user experience

Release 2.1.000 September 30, 2020

Version 2 added authoring, the marketplace, and payment processing that includes:
- Program-authoring released for general usage

- Added credit card processing to the Marketplace dashboard
- Added new question type of Checklist
- Added capability to include auditor/user tips in a program
- Implemented a means to display a notification message that all users will see
- Implements a down for maintenance mode
- Made minor improvements to the Home dashboard

Release 2.0.004 August 19, 2020

Not released to production. Early release of v2 authoring capability for food safety audit development.

Release 2.0.003 June 5, 2020

Fixed layout of marketplace application when there are multiple items

Release 2.0.002 May 20, 2020

Fixed occasional bug during the sign-in process that resulted in a white screen

Release 2.0.001 May 15, 2020

Improved the user experience for first-time users
- If a user responds to a link on an email or landing page they enter GapCross on the marketplace application they are expecting to see.
- After "getting" an application the application can be started without changing dashboards
- Rearranged the elements on the Home dashboard
- Changed "Assess" button to "Start" on all applicable dashboards
- Changed the sequence of selection on the Start assessment popup to improve the flow and make the required field more intuitive to use
- If there are no clients the client selection fields are hidden on the start assessment popup
- Changed the name on the Get Started button to Tutorial
- Added a question mark "?' icon on all of the dashboards that opens the tutorial
- The terms of service and privacy policy are shown on the Profile dashboard.
- Allow special characters in the name of a client

Release 2.0.000 May 4, 2020

Initial V2 Release on the GapCross platform.
- Changing the language of "tab" to dashboard
- New look and feel for the Assess and Program Dashboard

- During an assessment, the section panel is always displayed on larger screens
- Added a Home dashboard with several features
- Added the Marketplace
- Changed from password authentication to email authentication

Release 1.0.056 April 5, 2020

This release includes the following new features, improvements, and fixes:

- Labels
- Accordion display
- Sorting assessment list by date, name, and status

- Filtering assessments by
  - Clients
  - Labels
  - Dates
- Fix the "Add" button on the add client page to not fall off the bottom
- Don't allow duplicate clients to be added
- Assessment default name removed to prevent unintentional assessment names
- Added auditor notes
- Add comments and auditor notes searching
- Load photo thumbnails during an assessment to increase speed
- Option to toggle display of auditor notes in screen reports
- Internal stability, security, and efficiency improvements

Release 1.0.055 September 12, 2019

Updates to website content

Release 1.0.054 August 18, 2019

This release includes the following new features, improvements, and fixes:
- Added client information system to the Pro version
- Sorting programs by version number
- Improved logging of errors
- Minor improvements to the user screens
- Corrected the time display on PDF reports from GMT to local time
- Refactored the Authoring code to improve maintainability
- Corrected the missing navigation bar on small mobile devices

Release 1.0.053 April 22, 2019

- Added administration features to the Pro version
- Added user types
- Added Inspection mode in addition to Audit mode
- Added Groups to allow team access to assessments and reports
- Corrected the sequence of the report summary information
- Add the assessment id number to the "PDF Not Found" error message
- Moved the rebuild mission reports feature to the Admin screen
- Modified the Fix Missing Reports function to only rebuild the missing PDFs
- Website improvements
- Security and performance improvements

Release 1.0.052 September 9, 2018

- Added "violations" filter during assessments
- Selecting the type of assessments to show remains set instead of reverting to "active"
- Fixed logo hanging over the sign-in screen
- Improved report layout
- Generate image thumbnails for reports to increase processing speed and decrease PDF size
- Link the image thumbnails to the original higher-definition images
- Add active links to the references in the reports and PDF
- Added a confirmation step to the Reset Assessment option

Release 1.0.051 May 30, 2018

- Corrected auditor summary appearing twice in the reports
- Upgrade the Font Awesome modules
- Remove user's ability to archive a purchased assessment
- Improved functionality of the purchased assessment deployment features

Release 1.0.050 May 15, 2018

- Fixed issue with only the first page of a report printing when using IE and Edge browser
- Changed the default name of the PDF report files
- Improvements to the webpage
- Added uptime monitoring and downtime alerts

Release 1.0.049 April 25, 2018

- Created a new environment for inhouse development of assessment program that can use new features before being deployed to production
- Added math function "to the power of" to the advanced properties system
- Changed the word "violation" to "assessment" in the title line of the reports

Release 1.0.048 April 17, 2018

- Implement subscription expiration and messages
- Validate the name and date when creating an assessment
- Correct all browser reported security warnings
- Remove programmer debug information from the production release

Release 1.0.047 April 16, 2018

- Fixed question type "all that apply" to not auto-answer when an image is attached
- Added ability to clear an answer and set the question status to not-answered
- Remove the schedule date field when selecting the "Start Now" option
- Add rename assessment feature
- When creating a new assessment, display the program version along with the program name
- Clicking a scheduled assessment will now start the assessment
- Comments and attachments added to a summary question will now display in the reports
- Added date format validation
- Improved attachment/image error handling and feedback
- Reformat mitigation question layout

Release 1.0.046 April 10, 2018 (enterprise release)

- Improve report features
- Added update button to indicate that a question has been answered
- Added advance property features to implement mitigating questions for non-compliant responses
- The full width of the browser window is used rather than restricting to a maximum width
- When creating a new assessment, only published programs are used.
- Draft programs can be run in test mode
- Display text added to advanced properties
- Renaming a draft program is fixed
- Add filter to show unanswered questions during an assessment
- Fixed a question remaining in the navigation pane when visibility rules are activated
- Publish program option not appearing in the Pro plan
- Import button not appearing on the Pro enterprise plan
- Fixed re-authenticating for changing email or password
- Removed ability for assess-only accounts to export archive assessments
- Add ability for advanced properties to apply visibilities rules
- Replaced the answer button with "Continue" for questions of type "information"
- Questions with N/A answers won't appear in violation reports
- The summary in the reports is properly formatted for all screen widths
- Attaching an image and skipping ahead without clicking Answer no longer throws an error
- Resolved issues with uploading some images

Release 1.0.045 October 19, 2017

- Improved error messages and percent complete during attachment loading
- Improved wording for accepting a shared assessment
- Added optional version number when publishing a program
- Fixed report template relationship between draft and published programs
- Changed "all that apply" question options to display as a vertical list
- Fixed error if same value-added twice for an "all that applies" questions
- Added Sample Programs feature
- Added "All" option to status filter on Programs tab
- Correct display of dates on Profile/Billing screen

Release 1.0.044 September 27, 2017

- Removed "Click Add Button" instruction from Archived Reports List
- Improve wording on Schedule Assessment screen
- Allow multiple assessments with the same name to display on the reports tab
- More terminology and wording changes
- Display an attachment's filename when the attachment is not an image

Release 1.0.043 September 12, 2017

- Better handling of references when adding questions
- Add publishing of assessment programs
- Added delete and restart options to started assessments
- Set today's date as a default schedule date on new assessments
- Add a warning to the "Go Back" button if an answer or comments on the current question have not been recorded.
- Added a test function when authoring so that a program does not have to be published to test it.
- Fixed attachments not displaying when the filename extension has uppercase letters
- Fixed workflow issues with publishing an assessment program

Release 1.0.042 September 1, 2017

- Correct issue where answering None on an All-That-Apply question breaks the reports
- Fix error when clicking between the Program, Assess, and Report tabs in Chrome
- Improve the wording on the sign-up verification emails
- Add more information to the flag dialog
- Update the styling on the flag dialog to match the standard styles

Release 1.0.041 August 24, 2017

- Fix issue with reordering sections that were introduced in the 1.0.040 release

Release 1.0.040 August 21, 2017

- Fix various issues with the "Skip Ahead" button
- Fixed authoring typing lag when using Internet Explorer
- The completion button is now hidden until the assessment is complete
- Correct issue with subscription end dates

Release 1.0.039 August 7, 2017

- Improve the report UI/UX
- Adjust home page fonts to support small mobile devices
- Add visibility icon to sections in the authoring application
- Change the name of the Author tab to Program

Release 1.0.038 July 27, 2017

- Hide section rather than gray out when logic rules apply
- Improve button wording
- Add help popups
- Improve the UX of the min, max, and pattern options on "Text" type questions
- Application security improvement

Release 1.0.037 June 30, 2017

- Add "information" question type to provide information to assessment users
- Implement a beta environment for staff and users to test out new features

Release 1.0.036 May 30, 2017

- Improve the dialogue panel for entering assessment flags
- Improvements to the visibility logic rule handling

Release 1.0.035 May 8, 2017

- Change the name of the assessment edit button to Resume
- Add a contact form to the website
- Remove automatic addition of the question mark to the question text
- Consolidate color handling to accommodate product white labeling
- Allow embedded YouTube videos on the website

Release 1.0.034 April 24, 2017

- Add videos to the website

Release 1.0.033 April 14, 2017

- Website updates

Release 1.0.032 April 6, 2017

- Add usage analytics
- Activate Stipe
- Update to website footer

Release 1.0.031 March 27, 2017

- Ability to easily resequence questions
- Correction issue when "None" is selected on All-That-Apply question type
- Prevent two sections from having the same name
- Fix scoring issue caused in version 1.0.29

Release 1.0.030 March 2, 2017

- Minor bug fixes

Release 1.0.029 March 2, 2017

- Started this Release Notes file
- Added ability to rename an assessment program
- Removed automatic question mark if punctuation is provided at the end of a question
- Corrected functionality of answer option buttons
- Improved alignment of assessment checkboxes
- Display a visibility icon on the question when a visibility rule is set
- Fixed custom report so they work
- Added ability to convert HTML reports to a Word document
- Changed functionality of the Answer button when resuming an assessment